

## Directory of waste and recycling contractors operating in London

This information document has been developed to assist you in finding a waste/recycling contractor in London that will meet your needs and recycle and reuse as much of your waste materials as possible. Step by step guidelines have been created which should take you through the process and information tables on:

- Service provision (table 1)
- Questions to ask contractors (table 2)
- Case studies of businesses that have recycled and generated cost and environmental savings (table 3)

### Step 1

- Have a look in your bin and see what types of materials are being discarded.
- Match the materials being discarded against the details in Table 1 and short list appropriate contractors. Please note that there are many more waste contractors operating that may suit your needs better than the ones in the table.
- When short listing consider the points mentioned in the notes column in the table e.g. container availability, other materials collected, recycling performance reports.

### Step 2

- Before you contact the waste contractors consideration should be given to the questions shown in Table 2.
- Contact the waste contractors and ask questions. See if they are able to come out and do a waste audit and discuss your needs face to face.
- Appoint the contractor and monitor their performance.

**Table 1. Waste Contractor Service Information**

Waste Contractor	Materials Collected					Notes	Contact details
	Dry recyclables collected (Paper & card, cans & tins, plastic bottles)	Glass	Food waste	Plastic packaging (not bottles)	Cooking oil		
Your local authority commercial waste collection	✓?	✓?	✓?	✓?	?	<ul style="list-style-type: none"> <li>• Contact your local authority or visit their website to find out whether they provide a commercial waste &amp; recycling collection service, what materials they collect and the cost.</li> <li>• Ask them what other waste contractors operate in the area.</li> </ul>	

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	Dry recyclables collected (Paper & card, cans & tins, plastic bottles)	Glass	Food waste	Plastic packaging (not bottles)	Cooking oil		
Aardvark Recycling			✓			<ul style="list-style-type: none"> <li>A social enterprise.</li> <li>Covering the central London area.</li> <li>Free waste audit &amp; monthly reports.</li> <li>Compost produced goes back to local community groups</li> </ul>	Website: <a href="http://www.aardvarkrecycling.org.uk">www.aardvarkrecycling.org.uk</a>  Tel: 0845 337 2939  Email: <a href="mailto:info@aardvarkrecycling.org.uk">info@aardvarkrecycling.org.uk</a>
Biffa	✓	✓	✓	✓		<ul style="list-style-type: none"> <li>Internal/external containers available.</li> <li>Free waste audit.</li> <li>Other material collected including WEEE, tetrapak, cartridges, foil, textiles &amp; wood.</li> <li>Food waste taken to Anaerobic Digestion plants.</li> <li>Separate glass collection.</li> <li>Sector specific brochures &amp; case studies available on website.</li> </ul>	Website: <a href="http://www.biffa.co.uk">www.biffa.co.uk</a>  Tel: 0800 307 307  Email: via the website
Bywaters	✓	✓	✓	✓		<ul style="list-style-type: none"> <li>Internal/external containers available.</li> <li>Free waste audit.</li> <li>Other material collected including WEEE, batteries, textiles, wood, toners, foil.</li> <li>Separate glass collection</li> <li>By-cycler food recycling scheme. Caddies &amp; corn starch bags provided.</li> <li>ISO14001 certified.</li> </ul>	Website: <a href="http://www.bywaters.co.uk">www.bywaters.co.uk</a>  Tel: 020 7001 6000
Cawleys	✓	✓	✓	✓	✓	<ul style="list-style-type: none"> <li>Internal/external containers available.</li> <li>Free sign up to Eco-Eating <a href="http://www.eco-eating.co.uk">www.eco-eating.co.uk</a> a membership scheme run by Cawleys when you sign</li> </ul>	Website: <a href="http://www.cawleys.co.uk">www.cawleys.co.uk</a>

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						<ul style="list-style-type: none"> <li>up to food waste collections.</li> <li>A lot of detailed information on the website including service provision &amp; what happens to the waste.</li> <li>Recycling performance reports.</li> <li>Free waste audits &amp; recycling performance reports.</li> <li>ISO14001 certified.</li> </ul>	Tel: 0845 260 2000  Email: <a href="mailto:info@cawleys.co.uk">info@cawleys.co.uk</a>
First Mile	✓	✓		✓		<ul style="list-style-type: none"> <li>Free communication material (posters, stickers)</li> <li>Internal/external containers available.</li> <li>Other material collected including WEEE, tetrapak, cartridges, foil, textiles, batteries.</li> <li>ISO14001 certified.</li> </ul>	Website: <a href="http://www.thefirstmile.co.uk">www.thefirstmile.co.uk</a>  Tel: 0800 612 9894 Email: <a href="mailto:customers@thefirstmile.co.uk">customers@thefirstmile.co.uk</a>
Loop	✓	✓	✓	✓		<ul style="list-style-type: none"> <li>Internal/external containers available.</li> <li>Other material collected including WEEE, polystyrene, cartridges, batteries, hazardous waste &amp; wood.</li> <li>Free waste audits</li> <li>Green Mark accredited and members of the Mayor of London's Green Procurement Code.</li> </ul>	Website: <a href="http://www.looprecycle.co.uk">www.looprecycle.co.uk</a>  Tel: 0800 542 14001  Email: via website
Paper Round	✓	✓	✓	✓		<ul style="list-style-type: none"> <li>Internal/external containers available.</li> <li>Other material collected including WEEE, batteries, cartridges, wood.</li> <li>A donation of 25p is made to FareShare for each food waste bin collected.</li> <li>Free waste audits &amp; recycling performance reports.</li> </ul>	Website: <a href="http://www.paper-round.co.uk">www.paper-round.co.uk</a>  Tel: 020 7407 9100  Email: via website

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						<ul style="list-style-type: none"> <li>Zero to Landfill policy operated (anything non-recyclable goes to energy from waste).</li> <li>ISO14001 accredited Carbon Smart status.</li> </ul>	
Pure Fuels Ltd					✓	<ul style="list-style-type: none"> <li>Barrels supplied.</li> <li>Collects and converts used cooking oil into biodiesel.</li> </ul>	Website: <a href="http://www.purefuels.co.uk">www.purefuels.co.uk</a> Tel: 020 8803 8716 Email: <a href="mailto:tom@purefuels.co.uk">tom@purefuels.co.uk</a>
Shanks Group	✓	✓	✓	✓		<ul style="list-style-type: none"> <li>External containers available.</li> <li>Other material collected including WEEE, batteries &amp; wood.</li> <li>Free waste audits.</li> </ul>	Website: <a href="http://www.shanks.co.uk">www.shanks.co.uk</a> Tel: 0800 28 28 77 Email: <a href="mailto:customerservices@shanks.co.uk">customerservices@shanks.co.uk</a>
Uptown Oil					✓	<ul style="list-style-type: none"> <li>Barrels supplied.</li> <li>Collects and converts used cooking oil into biodiesel</li> </ul>	Website: <a href="http://www.uptownoil.co.uk">www.uptownoil.co.uk</a> Tel: 0207 928 6300 Email: <a href="mailto:info@uptownoil.co.uk">info@uptownoil.co.uk</a>
Veolia	✓	✓	✓	✓		<ul style="list-style-type: none"> <li>Internal/external containers available.</li> </ul>	Website:

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Environmental Services						<ul style="list-style-type: none"> <li>• Other material collected including WEEE.</li> <li>• Free waste audits.</li> <li>• ISO14001 accredited &amp; awarded Carbon Trust standard.</li> </ul>	<a href="http://www.veoliaenvironmentalservices.co.uk">www.veoliaenvironmentalservices.co.uk</a> Tel: 0845 6060 460 Email: via website

**Table 2. Questions to ask the Waste/Recycling Contractor**

<b>When appointing a new recycling contractor consideration should be given to the following questions:</b>
Is recycling cheaper than waste disposal? Are there any additional charges?
How are the collections charged? Is there an annual charge or a fee each time the container/bin is emptied? What would work best for the amounts of recyclables you produce?
How will the collection work? Frequency of collection? What materials need to be separated?
How much storage space for recycling containers/bins does your business have? What containers (type and size) does the contractor provide (external and internal) and what are the charges? Are the bins lockable?
Do they provide communication materials (e.g. posters, stickers for internal and external bins)?
How will the contractor monitor the collections (on-board weighing)? How will this data be provided e.g. performance report (format and frequency)?
What happens to the recyclable materials? How will the contractor report this to you?
What are the cancellation terms in the contract? What is the contractor's reputation and are they reliable (speak to other businesses that use their service)?

**Table 3. Why Recycle? Case Studies**

<b>Name of company</b>	<b>Cost and environmental benefits achieved</b>	<b>Source of information</b>
Wimpy	<ul style="list-style-type: none"> <li>• Now recycles 50% of waste</li> <li>• Food waste is put into bio-degradable bags and sent for composting</li> <li>• Paper and cardboard can now be sorted separately and stored for longer. This means bins need emptying less each week saving money</li> </ul>	<a href="http://www.wrap.org.uk/business/recycle_at_work/case_studies.html">http://www.wrap.org.uk/business/recycle_at_work/case_studies.html</a>
The Cavendish Hotel	<ul style="list-style-type: none"> <li>• Zero waste to landfill commitment saving £12,000 per year (40% reduction in waste costs)</li> <li>• Donation of equipment to registered charities</li> <li>• In house PURE water bottling systems saving £14,000 per year</li> </ul>	<a href="http://www.bha.org.uk/2011/02/13/case-study-the-cavendish-hotel-london/">http://www.bha.org.uk/2011/02/13/case-study-the-cavendish-hotel-london/</a>
Mackenzie & Cruickshank Ltd	<ul style="list-style-type: none"> <li>• Food waste recycled into worm castings and bought back by the company to sell in the garden centre</li> <li>• Positive boost to their local reputation</li> </ul>	<a href="http://www.wrap.org.uk/downloads/WRAP_2892_RAW_mac_CS_AW.8f9928a7.5005.pdf">http://www.wrap.org.uk/downloads/WRAP_2892_RAW_mac_CS_AW.8f9928a7.5005.pdf</a>